



CitiDirect BESM Release News

September 13, 2014

CitiDirect BESM will be updated the weekend of September 13, 2014. High-level descriptions of the planned updates to CitiDirect BE are included in this Release News. Updates will be available beginning September 15, 2014.

Note that all functionalities may not be visible to all clients based on entitlements.



INTRODUCTION AND HIGHLIGHTS

To Our Valued Customers:

CitiDirect BESM and CitiConnect[®] represent the next generation of Citi's access channels for online banking and host-to-host connectivity. Our platforms provide a single point of entry into a complete suite of corporate banking and cash management services. Our CitiDirect BE platform offers improved navigation, quick search capabilities, and a single-entry portal. With CitiDirect BE, customers have access to a wide variety of value-added services including Payment Analytics, ReceivablesVision, and eBAM (Electronic Bank Account Management). Similarly, Citi's premier host-to-host connectivity solution, CitiConnect, offers a multitude of connectivity options along with the flexibility to integrate with ERP, treasury workstations and other accounting systems. CitiConnect aims to solve client's connectivity challenges and to achieve straight-through-processing to increase efficiency and limit manual intervention.

In September 2014, some key enhancements will be deployed to CitiDirect BE Portal and Security Management:

- **CitiDirect BE Mega Menu Usability:** The Mega Menu provides you with one click access to a wide range of functionality within CitiDirect BE. No matter how many features you have access to, this enhancement makes it easier for you to navigate the menu and find exactly what you're looking for.
- **Customize Home Page:** CitiDirect BE includes a range of widgets, which are aimed at improving your productivity by giving you access to commonly requested information and functionality directly from the home page. In order to help you choose which widgets to add to your home page, we're introducing a redesigned Widget Gallery in this release that makes it easier to evaluate the features and benefits of each widget.
- **Client Service Contacts:** The Client Service Contact page has been updated to ensure you have the most recent Citi Client Service contact information at your fingertips.

We hope these added features provide value to your CitiDirect BE experience. For questions or additional information, please contact your Citi representative.

Sincerely,

The CitiDirect BE and CitiConnect Teams

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User Experience Enhancements

We are continuously enhancing CitiDirect BE in an effort to bring you the best possible online banking experience. New features and functionality are now available to further improve your user experience.

Menu Usability Improvements

The CitiDirect BE menu is designed to provide quick access to key features and functions. If you are entitled to a large number of features, the resulting menu can be long and difficult to navigate. In this release, we have introduced some improvements to the menu design so that long lists of menu items “wrap” into the next column making it easier for you to find what you’re looking for without having to scroll down the screen.

The screenshot displays the CitiDirect BE interface with the 'Reports & Analytics' menu open. The menu items are organized into two columns to improve usability. The left column contains the following items:

- Home
- CitiDirect Services
- Payments
- Reports & Analytics (selected)
- Inquiries & Searches
- Self Service

The right column contains the following items:

- Client Logged in as: ACTIVATION & SUPPORT - ZAMBIA
- My Worklist Snapshot
- Payments | Payments Services
- CitiDirect Available Reports
- File | Name
- You currently have no CitiDirect Reports available. An

The 'Reports & Analytics' dropdown menu is expanded, showing the following categories and items:

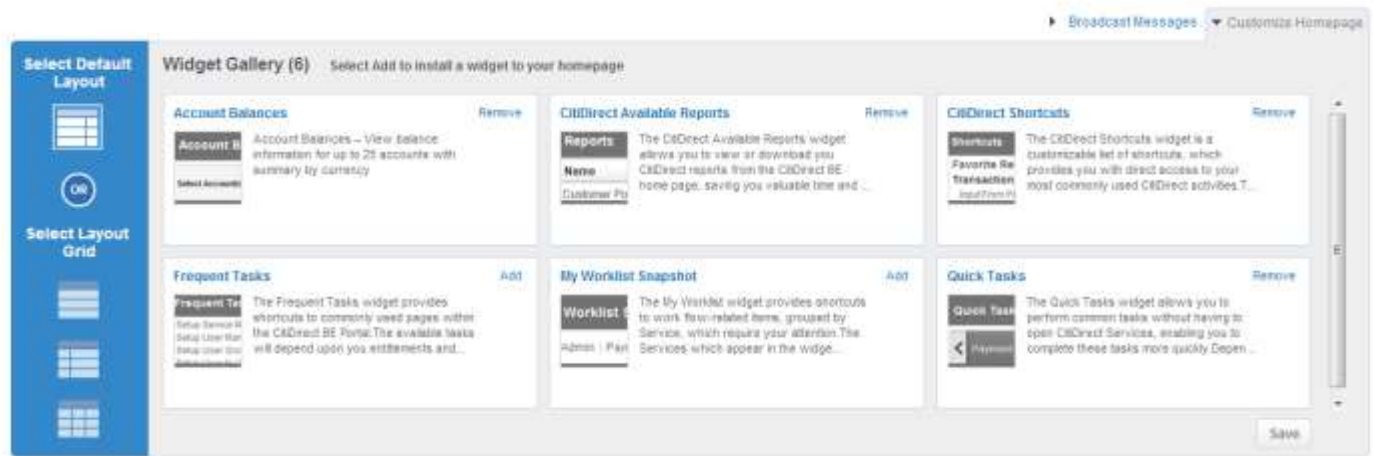
- Reports**
 - My Reports
 - Offline Authorization Reports
 - MIS - Daily Reports
 - MIS - Monthly Reports
- Liquidity Management**
 - Liquidity Reports
- Cash Reports**
 - Cash Balances Reports
 - Cash Statements Reports
 - Cash Transaction Initiation Reports
- Operations Report**
 - Access Management Reports
 - Audit Reports
 - Automated File and Report Delivery Reports
 - Operations Reports
 - Client Definition Reports
- Collection Reports**
 - Collections – Direct Debits Reports
 - Collections – Latin America Receivables Reports

The right column of the dropdown menu contains the following items:

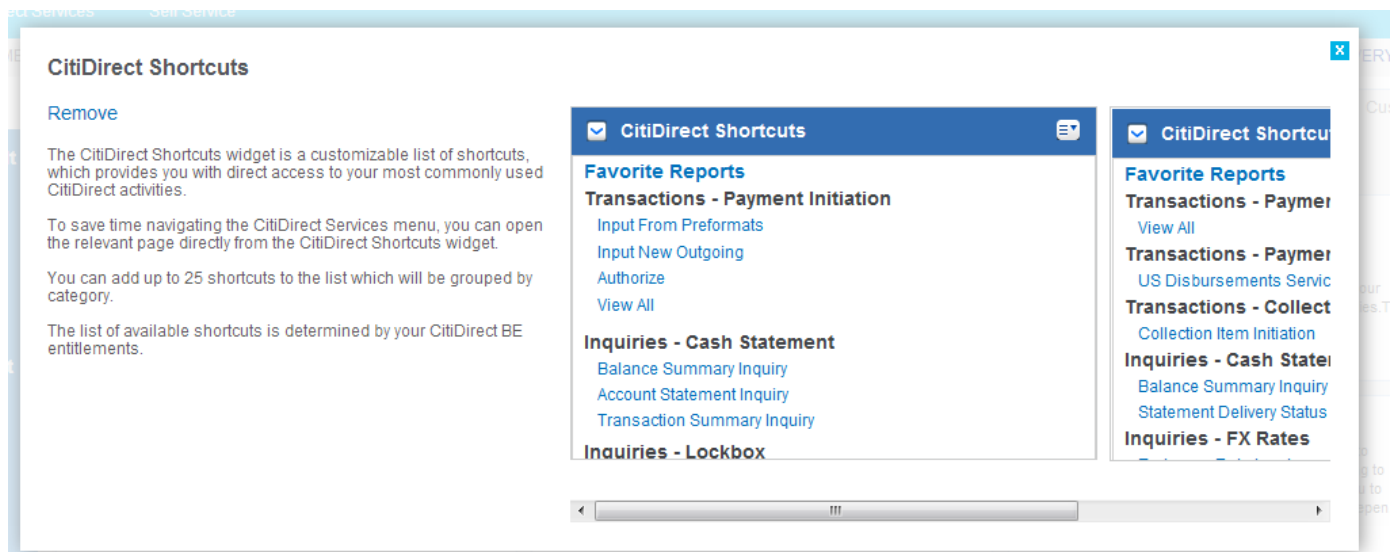
- ...Collection Reports**
 - Collections - NA Lockbox Reports
- Payment Reports**
 - Payments - Asia Reports
 - Payments - CEEMEA Reports
 - Payments - Europe Reports
 - Payments - Japan Reports
 - Payments - Latin America Reports
 - Taiwan Digital Signature Reports - Payments
- Wordlink Reports**
 - Worldlink® Reports

Widget Gallery Design Enhancements

We are excited to introduce improvements to the Widget Gallery, available under the Customize Homepage link on the dashboard. The new design makes it easier for you to see what each widget does and to determine whether it would be helpful to include it on your home page.



The Gallery includes a short description for each Widget; when you click on the thumbnail you can view screenshots of the Widget together with a longer description of the Widget's purpose.



Note: The new Widget Gallery is initially available in English only; additional languages will be added in upcoming releases.

Disclaimer:

The authoritative and official text of this CitiDirect BESM and CitiConnect documentation shall be in the English language as used in the United States of America. Any translation of any CitiDirect BESM or CitiConnect documentation from English to another language is done solely for the convenience of the reader, and any inconsistencies, or inaccuracies between the English text and that translation shall be resolved in favor of the English text.

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Citi Treasury and Trade Solutions

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