

CitiDirect BESM

Release News — October 5, 2013

CitiDirect BESM will be updated the weekend of October 5, 2013. High-level descriptions of the planned updates to CitiDirect BE are included in this Release News. Updates will be available beginning October 7, 2013.

Note that all functionalities might not be visible to all clients.



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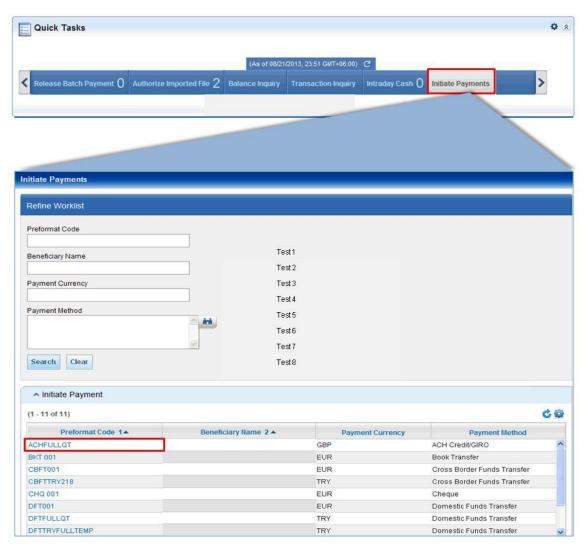
Quick Tasks Enhancements

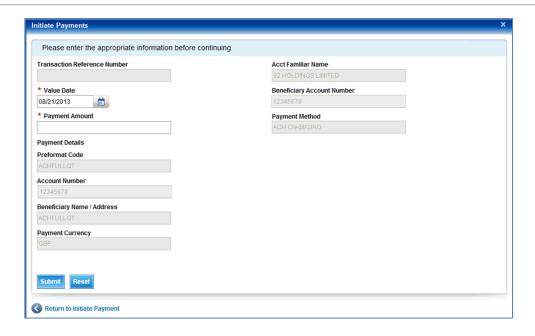
CitiDirect BE is now offering added features on the Quick Tasks widget to allow for a more seamless user experience. In addition to the tools already available (Transaction Inquiry, Balance Inquiry, Transaction Authorize, Transaction Release, Authorize Batch Payments and Release Batch Payments) entitled CitiDirect BE users can access the below functionalities directly from the home page, without having to navigate through the CitiDirect Services application.

- Payment Initiation from Preformat
- File Authorization
- Intraday Cash

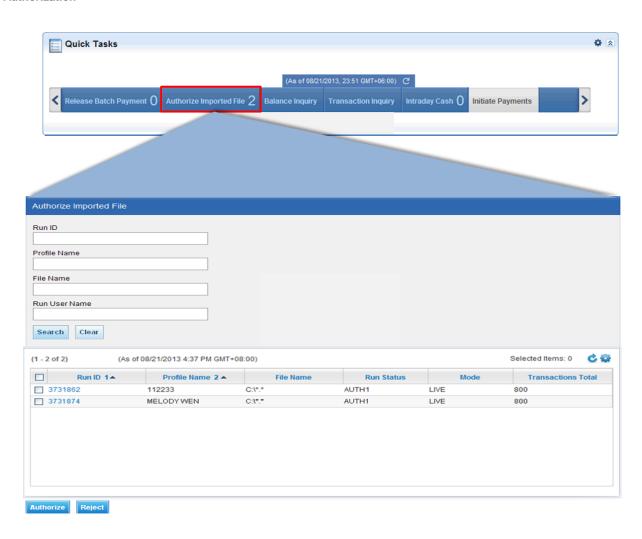
See below for some sample Quick Tasks screens:

Payment Initiation

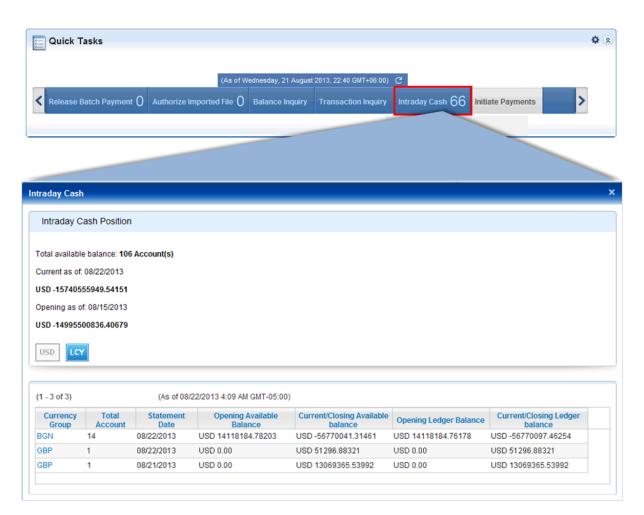




File Authorization



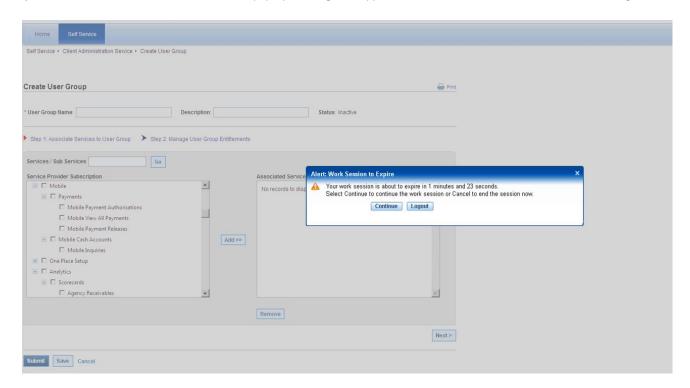
Intraday Cash



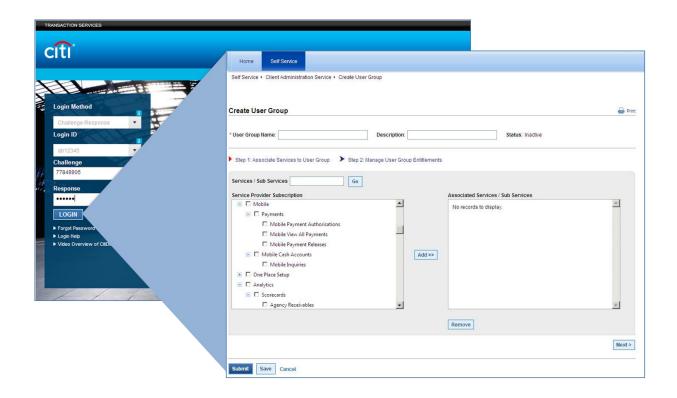
CitiDirect BE Timeout Behavior Change

Based on client feedback, CitiDirect BE has greatly improved your user experience in the event of a session timeout by reducing the number of steps required to re-login.

If you are idle in CitiDirect BE for 18 minutes, a pop-up message will appear on the screen. You can select Continue or Logout.

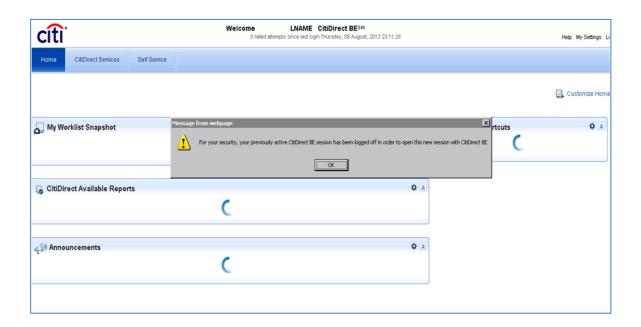


If no action is taken, your session expires after 20 minutes and you are now directly pointed to the re-login page. After re-login you will be directed to your last active screen and can continue where you left off.



Single Session Enforcement (By Country and Client)

To meet regulatory requirements, CitiDirect BE is introducing Single Session Enforcement for clients domiciled in Mexico, Argentina, Turkey and Venezuela. Going forward, users in these countries may only have one active CitiDirect BE session open at a time. If user attempts to open another session, the previous session will be closed and a warning message will appear in the latest session.



Updates to System Generated Emails

Emails sent to users from CitiDirect BE will now be sent from the email address citidirectbe.notifications@citi.com. Additionally, some email content will be updated. You may receive these emails when your user profile is created or modified. To ensure delivery to your inbox, please add citidirectbe.notifications@citi.com to your address book.

Security Manager Updates

Review Changes Enhancements:

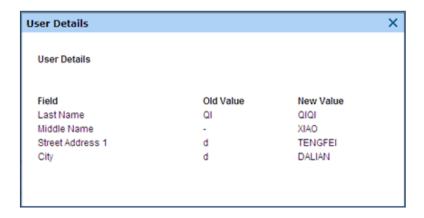
Authorizers will be able to use "Review Changes" throughout the Client Administrative Service application in order to see how records were modified. After a Security Manager submits a new record or modifies an existing record, the authorizing Security Manager can click the Review Changes button to see the all the modified data points prior to authorizing, if desired.

To access this functionality, from an Authorization Worklist, click on a record to launch detail view.

At the bottom of the record, click on the Review Changes button.



A window will appear displaying a summary of the old and new values for your review. Only information that has changed will appear in this detail window.



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Customer shall be solely responsible for the use of any User identifications, passwords and authentication codes that may be provided to it, from time to time, in connection with CitiDirect BESM (collectively, "Login IDs"). Customer agrees to keep all User IDs strictly confidential at all times. Customer shall immediately cease use of CitiDirect• Online Banking if it receives notification from Citibank, or otherwise becomes aware of or suspects, a technical failure or security breach. Customer shall immediately notify Citibank if it becomes aware of or suspects, a technical failure or security branch.

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