

CitiDirect[®] Online Banking Deleting CitiDirect Program (.cab) Files

You can delete CitiDirect[®] Online Banking Program (.cab) Files by following the steps below.

1. Open a Microsoft[®] Internet Explorer browser window. From the **Tools** menu, select **Internet Options**.



2. Under Temporary Internet Files, click Settings.



3. Click View Objects.





4. The list of CitiDirect Online .cab files appears in a new window. Right-click on each .cab file that you need to remove and select **Remove**.

Note: CitiDirect .cab files are labeled with a **Casa** prefix (e.g., **Casa Payments Detail** as seen in the screen below).

Program File 🔺		Status
🗋 Casa Payments Common2		Installed
🕞 Casa Payments Detail		Installed
🗋 Casa Payments Disbi	Update	stalled
🗋 Casa Payments Libra	Demove	stalled
🗋 Casa Payments Misc	Remove	stalled
🛄 Casa Payments Misc	P <u>r</u> operties	stalled

5. Click Yes on the Remove Program File confirmation dialog box.

Remove Program File 🔀		
⚠	Casa Payments Detail will be removed permanently Are you sure?	
	<u>Yes</u> <u>N</u> o	

6. Close the current window and click **OK** until you return to Internet Explorer. You must close and restart your browser to access CitiDirect Online Banking.