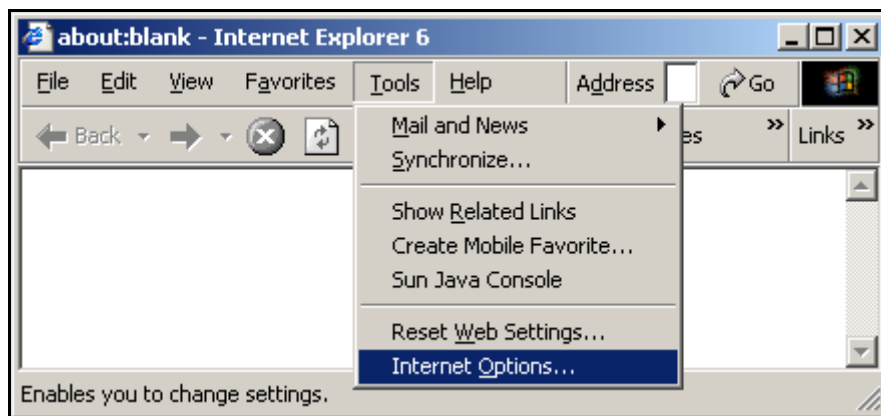


CitiDirect[®] Online Banking

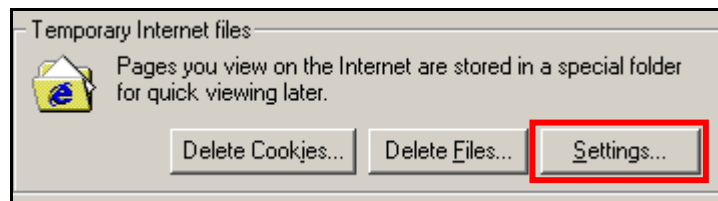
Deleting CitiDirect Program (.cab) Files

You can delete CitiDirect[®] Online Banking Program (.cab) Files by following the steps below.

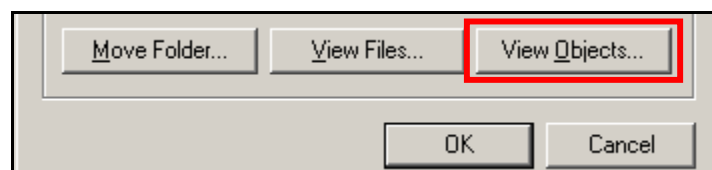
1. Open a Microsoft[®] Internet Explorer browser window. From the **Tools** menu, select **Internet Options**.



2. Under Temporary Internet Files, click **Settings**.

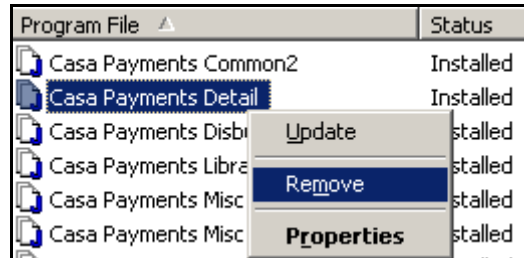


3. Click **View Objects**.

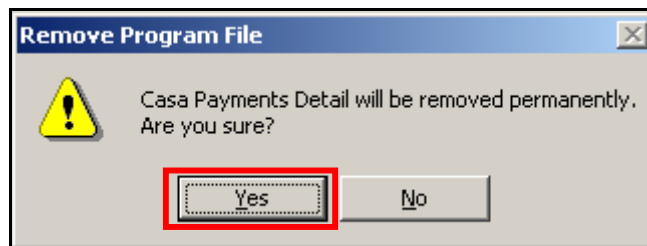


- The list of CitiDirect Online .cab files appears in a new window. Right-click on each .cab file that you need to remove and select **Remove**.

Note: CitiDirect .cab files are labeled with a **Casa** prefix (e.g., **Casa Payments Detail** as seen in the screen below).



- Click **Yes** on the **Remove Program File** confirmation dialog box.



- Close the current window and click **OK** until you return to Internet Explorer. You must close and restart your browser to access CitiDirect Online Banking.